

The following bank fees are applicable when using Internet and Mobile Banking services.

| Fee Description | Amount (\$ FJD) | Frequency |
|-----------------------|---|----------------|
| Balance Enquiry | Free | - |
| Statement Printing | Free | Every 6 months |
| | \$5.00 per official reprint | |
| | \$3.00 per page (over the counter) | |
| SMS One Time Password | \$0.30 per SMS OTP | Monthly |
| Internal Transfer Fee | HFC Bank to HFC Bank: \$0.40 per transaction | Monthly |
| Future Payment Fee | Current electronic fees apply: (HFC Bank to HFC Bank transfers \$0.40) | Monthly |
| Stop Payment Fee | \$6.00 per cheque leaf | Immediately |
| Special Answer Fee | Cheques drawn on HFC Bank: \$10 per cheque | |
| | Cheques drawn on other banks: \$25 per cheque | |

FOR PAYMENT CONFIRMATION PLEASE CONTACT:

HFC Bank's Call Centre on:
Toll Free: +679 132001
Mobile No: +679 9991837

FRCS IRS Despatch Section:
3243803 / 3243810

This product brochure must be read in conjunction with HFC Bank's Disclosure of Fees and Charges Brochures for other applicable fees. The fees, charges and interest rates are subject to change. In such cases, 30 days prior notice would be given for any changes. For general terms and conditions, please consult a HFC Bank Business/Personal Finance Executive.

HFC Bank's Online Payment Solution

Smartpay

Spend more time on business & less time on salary & vendor payments.

YOUR COMPLETE BANKING SOLUTION!

- EVERYDAY RETAIL BANKING
- BUSINESS / COMMERCIAL LENDING
- PERSONAL LENDING
- FOREIGN CURRENCY EXCHANGE
- INTERNATIONAL SERVICES
- DEPOSIT PRODUCTS
- INSURANCE PRODUCTS



HEAD OFFICE

HFC Centre
371 Victoria Parade, Suva
PO Box 161, Suva
Phone: 3316555
Fax: 3304171
Mobile short code: 5500

SUVA

Ground Floor, HFC Centre
371 Victoria Parade, Suva
PO Box 161, Suva
Phone: 3316555
Fax: 3316377
Mobile short code: 5500

LAUTOKA

163 Vitogo Parade
PO Box 3984, Lautoka
Phone: 6663366
Fax: 6662004
Mobile short code: 5501

NADI

RB Patel Jetpoint
Complex, Martintar
PO Box 9449, Nadi Airport
Phone: 6721257
Fax: 6721258
Mobile short code: 5502

LABASA

Main Street
PO Box 3120, Labasa
Phone: 8814188
Fax: 8814377
Mobile short code: 5503

NAKASI

Rups Mega Complex, Nakasi
PO Box 8207, Nakasi
Phone: 3410055
Fax: 3410056
Mobile short code: 5504

GANILAU HOUSE

Ganilau Building, Scott Street, Suva
PO Box 161, Suva
Phone: 3316246
Fax: 3304612
Mobile short code: 5515



Effective March 2022



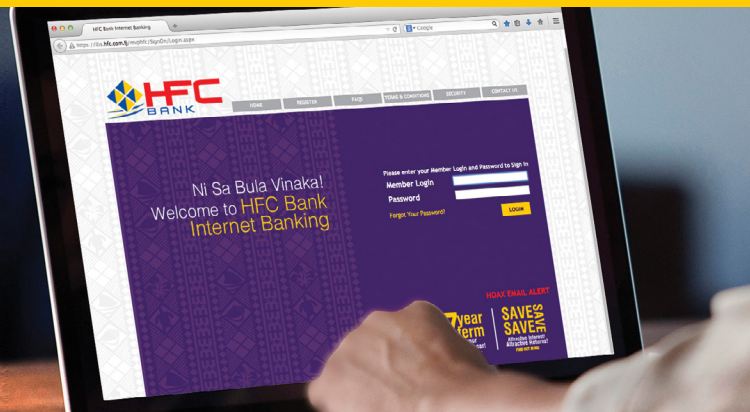
Real Time Customs Clearance

Your own Fijian Bank with real solutions.

www.hfc.com.fj

Instant Customs Clearance payments through HFC Bank's Internet Banking!

Fiji Revenue & Customs Service (FRCS) in partnership with HFC Bank offers you a convenient method of paying for the release of your goods. Through HFC Bank's Internet Banking Service, your customs payments can be made instantly.



CONVENIENT

QUICK

INSTANT

24/7

The following information is a detailed guide on how to make your payments.

IMPORTERS' GUIDE TO REAL TIME CUSTOMS CLEARANCE PAYMENT OPTIONS

This Guide provides information to Importers on how deposits can be made to a FRCS nominated HFC Bank account. *(Please contact FRCS for HFC Bank Account details)*

INTERNET BANKING PAYMENT

INSTANT customs clearance payments through HFC Bank's Internet Banking from the comfort of your office or home!

Importers who maintain an operating account with HFC Bank may:

- Register for HFC Bank's Internet Banking facility (if currently not registered)
- Log on to HFC Bank's website www.hfc.com.fj:
<https://ibs.hfc.com.fj/mvphfc/default.aspx>
- The url link shown above on the login page will confirm that you have logged onto a genuine, secure website.
- Enter Member Login code and Password.
- Click on PAYMENT menu and select 'Transfer Money' option.
- Proceed to initiate a transfer of funds request from your HFC Bank account to FRCS's HFC Bank account number.
- BSB Number for HFC Bank is 129010.

It is compulsory to provide the following details:

- FRCS's nominated HFC Bank account number
- Amount of payment
- The narrative being the FRCS Customs Reference 16-digit number and the declarant TIN 9-digit number

Example: SUVA2015C1234567 / 123456789
Customs Reference number TIN number

- Submit the payment request and note the Confirmation Receipt.
- Immediately after that, the Importer must send an email to HFC Bank's Call Centre Team at callcentre@hfc.com.fj to advise payment has been remitted successfully to FRCS's nominated HFC Bank account.

HFC Bank's Call Centre Staff will send a confirmation to the FRCS Customs Team.

CASH OR CHEQUE PAYMENT

Make customs clearance payments at any HFC Bank branch Fiji wide!

Opening hours are Monday to Thursday 9.30am to 3.30pm and Fridays 9.30am to 4pm (except on gazetted public holidays).

Importers may call into the nearest HFC Bank to make a cash or cheque deposit into FRCS's nominated HFC Bank account.

It is compulsory to provide the following details on the Deposit Slip:

- FRCS account name
- FRCS account number
- Amount of payment
- The narrative being the FRCS Customs Reference 16-digit number and the declarant TIN 9-digit number

Example: SUVA2015C1234567 / 123456789
Customs Reference number TIN number

HFC Bank's Call Centre Staff will send a confirmation to the FRCS Customs Team.

Note Cheque clearance timeframes:

For Importers with HFC Bank Accounts - 2 Business Days.
For Importers with Other Bank's Accounts - 5 Business Days.
For immediate cheque clearance, a special answer may be obtained.